

General sales terms and conditions of use

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Podatki o zavodu:

Gimnazija Jurija Vege Idrija
Študentovska 16
5280 Idrija
Slovenija
E mail: info@cipkarskasola.si
VAT number: SI34857788
IBAN: SI56 0110 0603 0692 957
SWIFT: BSLJSI2X

General Terms and conditions are made up in accordance with valid Slovenian legislation. Idrija Lace School reserves the right to change the general terms and conditions on the website <https://www.cipkarskasola.si/> anytime without prior notice. Any changes in general terms and conditions are binding for users.

By using the web site Idrija Lace School users accept the published general terms and conditions. Idrija Lace School assumes no responsibility for any consequences of the use of the websites Idrija Lace School and enrolled contents of the site.

Idrija Lace School as a provider of online trading is trying to have all information published on the pages accurate and up to date, but Idrija Lace School reserves the right to change the text, visual or audio material on the sides without prior notice. Idrija Lace School is not bound to the accuracy or completeness of the data on the pages of an online store, nor does it bind to the accuracy or completeness of the text, visual or audio material.

Idrija Lace School aims to present the most accurate and correct information, but any errors regarding pricing, delivery time, product descriptions etc.. are not excluded, and Idrija Lace school assumes no liability for damages or other liability. Photographs of products are symbolic and may not represent the actual situation (colours, materials, etc.).

Photos in the online store are protected by copyright, any other use, copying, publication and distribution of online content or their individual parts is without the permission of the Idrija Lace School prohibited.

2. Registration

With the registration in an online store, visitors acquire a username and password. During the registration process registered users provide the required data. Every registered user gets username

and password , which is hidden. The user is obliged to ensure that only solely himself or the person authorized by him manages with username and password .

Data provided by the user via forms on the sides of the Idrija Lace School or otherwise (via email, phone, etc.) are confidential and are treated in accordance with valid Slovenian legislation. Idrija Lace School will protect personal data and prevent their abuse, certainly the data will not be shared or sold to third parties. Personal data will be used only for the purposes for which the user has given his consent.

For the protection of personal data is the responsibility of the user to ensure the security of username and password.

4. Ordering and delivery

An order to online shop of Idrija Lace School is delivered when a user receives an automatic electronic notification. This electronic notification is not a confirmation that the product is in stock or that dispatch is in progress.

Online Store deal with orders as irrevocable. The buyer may at no extra cost cancel the order at the time of receipt of the notice, that the order is processed. As soon as we get the payment delivery begins and the order will be shipped immediately. Delivery time depends on the Delivery services and conditions.

In the case that the ordered product is not in stock or that the order can not be accomplished for any other reasons, the user will be informed by e-mail.

5. Payment

Payment with credit card

You can pay with the following credit cards on line:

- Karanta
- Mastercard
- Visa
- Maestro

Payment by proforma invoice

You can transfer the money to our account according to proforma. When the funds arrives to our account, the order will be shipped to customer's address.

Data needed for payment:

Account holder: Gimnazija Jurija Vege Idrija

Address: Študentovska 16

Town: Idrija 5280, Slovenia

Bank: Bank of Slovenia, Slovenska 35, 1000 Ljubljana
IBAN: SI56 0110 0603 0692 957
SWIFT CODE: BSLJSI2X

Payment with Paypal

You can pay by using your Paypal account.

6. Prices

All prices are in Euros (EUR) . For buyers from countries of the European Union prices include Value Added Tax (VAT).

All prices and discounts are valued at the time of order.

Prices are valid until a new price list in online store of Idrija Lace School.

These prices are valid only for purchases in online store of Idrija Lace School and may differ from the prices in the sales gallery of Idrija Lace School.

7. Shipping and payments

The shipping costs depends on the weight of the parcel and on location of the buyer according to the Post of Slovenia and will be charched to the customer.

* Note: The Web Store of Idrija Lace school is not responsible for any changes in prices, which, are carried out by delivery company Post of Slovenia.

8. Return of goods and the purchase price

In the event that the customer is not satisfied with the goods , the ordered goods can be returned. Please complete the form for the return of the goods / reclamation which can be found here, and accompany the filled form to the goods. Returned goods must be unused, undamaged, quantitatively unchanged and in the original packaging. For repayment is also obligatory to add a copy of the original invoice. Buyer must return the goods to the company within 8 days of receipt of the goods ordered at the following address: Gimnazija Jurija Vege idrija Idrija, Idrija Lace School, Prelovčeva 2, 5280 Idrija - online sales. The cost of returning the goods shall be charched to the buyer.

9. Complaints and disputes

Any complaints and disputes between the buyer and the Idrija Lace School will be resolved by agreement of both sides. Otherwise the solving of complaints is under jurisdiction of District Court in Idrija.